XPOWER Limited Warranty (USA)

XPOWER's Limited Warranty covers the unit (excludes POWER CORD) from defects in material and craftsmanship. The Warranty covers normal use for a term of one year from the original date of purchase including parts, labor, and one way shipping. Non-contiguous states must pay for roundtrip freight. A purchase receipt must be provided.

Important!

This warranty does not cover or apply to defects due directly or indirectly to misuse, abuse, disassembly, alteration, corrosive chemicals, improper voltage, fire, flood, negligence, accident, improperly or incorrectly performed maintenance or repair, or failure to perform necessary maintenance or repair, or if the use of this product is not in compliance with the instructions and specifications for its use

For Warranty service and parts replacement (US customer only), you must:

A. Call 1-855-855-8868 for a RMA (Return-Merchandise-Authorization) number.
B. Have original proof of purchase.
C. Use the original undamaged packaging or an industrial certified packaging method.

End user will be responsible for shipping the unit (with RMA Number showing on the shipping label) to the XPOWER Service Department. XPOWER will inspect, assess and advise the repairs needed and the applicable cost, if any.

For users outside the US, please contact an XPOWER Distributor in your country or region for Warranty service and parts replacement.

Warranty Registration (for US customer only)

For your product warranty, please complete and mail / fax this form to XPOWER MANUFACTURE, INC.
Address: 668 S. 6th Ave, City of Industry, CA 91746 Tel: 626-285-3301 Fax: 626-285-3302

(For your convenience, register your product online at xpower.com)

Company Name / Contact Person / Title _____

Address _____ City _____

State / Province _____ Zip _____ Country _____

Phone _____ Fax _____ E-mail _____

Model # _____ **Serial #:** _____

Date of Purchase _____/_____/_____ **Purchased From** _____

Additional Comments / Suggestions _____